

Consumer Products and Services Price List

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Item	Description	Product/ Activation Price (*)	Annual Service
1	<p>g2gConnect Instant Video Service</p> <p>We provide an Instant Video ID (username/password), assigned to the senior's computer, so the senior doesn't have to key-in account names or passwords. They simply click or touch the g2gConnect icon on the computer screen to activate the webcam.</p>	\$150	\$150
2	<p>20" Touch-Screen PC/Videophone</p> <p>20" All-In-One PC, Windows, Built-In Camera and Speakers, Headphones. Pre-configured for g2gConnect, with Instant Video ID. Installed at Senior's home. <small>(g2gConnect Instant Video Service for first year included. Must be ordered separately after Year 1)</small></p>	\$1,200	
3	<p>Netbook – 10.1" Screen</p> <p>Netbook PC, 3lbs, 10.1" Screen, Windows, Built-In 0.3 Megapixel Camera and Speaker, Pre-configured for g2gConnect, with Instant Video ID. Installed at Senior's home. <small>(g2gConnect Instant Video Service for first year included. Must be ordered separately after Year 1)</small></p>	\$625	
4	<p>Skype Set Up Services on User-Provided, Camera-Equipped PC</p> <p>We create a Skype user account, install Skype on the senior's PC, train senior on how to make / answer calls, conduct a live-call with a family member, provide 30-day phone support.</p> <p style="padding-left: 20px;">- Note: The PC must be connected to the Internet via Broadband</p>	\$150	
5	<p>Additional in-home / videochat assistance visits (1 hour minimum, 15-minute increments after 1 hour)</p>	\$75 per hour	
	Equipment add-ons		
6	Webcam 1.3 Megapixels	\$75	
7	Headset (Recommended for hearing clarity and echo cancellation)	\$45	

Warranty Terms: 15-day exchange for hardware defects / 12-months manufacturer warranty
Phone Support: Provided Monday through Friday, 9 AM – 5 PM. Response Time: 24 hours or less