

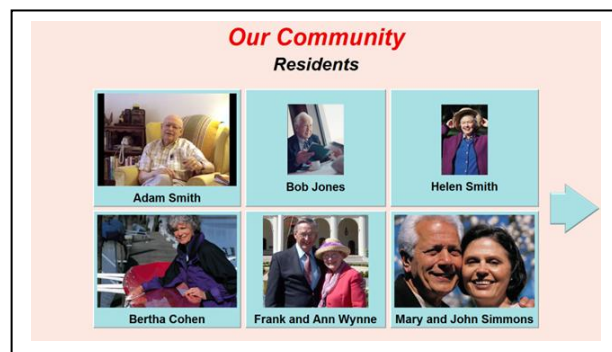
The g2gConnect System

Welcome to the g2gConnect visual communication system. It is simple to use, so just touch the screen to get started. If you ever have a problem or question feel free to call us at any time and we will get back to you shortly. Enjoy seeing and visiting with your family and friends!

Your g2gConnect Team: 508-471-3710

Step 1 – Community Directory

You will first see the 'Community' directory page. Simply locate your picture and touch it. If you don't see your picture, touch the arrow button(s) to display more residents. Residents are listed alphabetically by their first name. If you are not yet registered for the system stop by and see the Activities or Resident Life Director and they will get you set up in short order.



Step 2 – My Page

You are now in your personal directory page. Your registered family and friends are shown here. To see more than fit on the screen simply touch the arrow buttons to display more. From these pages you can either:

- Enter your photo album, or
- Start a video call

Let's start with the photo album. Touch the button at the lower right corner that says 'Photo Album'.



Step 3 – My Photo Album

You are now in your photo album where you can view photos sent from your family. As they send more photos you will see them appear here – you can view all the photos one at a time using the arrow buttons. You exit the photo album by touching the Exit button at the lower left corner.

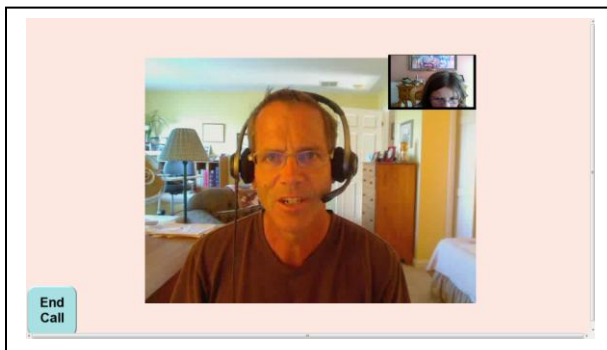


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Step 4 – Video Call

To initiate a video call you simply touch the picture of the family member with whom you have arranged to talk. They will answer from their standard computer. While you wait for them to answer you will see the 'ringing' indication.

When they answer you will see them in the big screen. The view they will see of you is displayed in the small screen at the upper right corner. During the call it is recommended you use the headphones provided for privacy and to avoid audio interference. At the conclusion of your call you touch the end call button located in the lower left corner of the screen.



That's all there is to it. To add additional family and friends, ask them to send an email to registration@g2gconnect.com. We will send them a registration form and notify them once registered. We would love to hear your thoughts, suggestions and experience. Please contact us at info@g2gconnect.com. Thank you for your interest in videocalling and photo sharing!

What if I have a problem?

1. First, we are always here to help so don't hesitate to call us if you have a question.
2. If the system does not immediately respond to your touch, wait for several seconds and try again a little bit slower.
3. If the video or audio starts to skip unacceptably during a video call simply agree with your family member to end the call and then recall after about 30 seconds.
4. If you need to adjust the volume the volume control is on the left side of the monitor unit.
5. If the system appears to be completely frozen or malfunctioning, press the power button on the right top of the monitor unit for about 5 seconds. This will turn off the system. Turn the system back on by touching the power button once more. The system will restart and take you back to the 'Community' directory page.
6. You can contact us by phone at 508-471-3710, or by email at support@g2gconnect.com